

First Medica

Curing Light Repair

E-mail or Call First Medica's warranty service center before returning your light. We can troubleshoot many problems over the phone saving time and cost; customerservice@firstmedica.com, (605) 787-7717.

Warranty Service:

For warranty service send the light to First Medica's repair center at:

First Medica Repairs
13030 Homer Smith Rd.
Piedmont, SD 57769
(605) 787-7717
customerservice@firstmedica.com

Ship via UPS or some other way that uses a tracking number to verify delivery. The customer is responsible for shipping to the service center. Most lights will be returned to the end user via UPS.

Include a note with specifics describing the problem along with contact information, including phone number and e-mail address.

Lights should not be shipped with glass light guides which are fragile. All Hilux lights should be sent with the bulb installed in the handpiece. Pack carefully as lights can be damaged in shipping. Glass light guides are not covered by any warranty.

All Hilux and Blast lights carry a 2 year warranty from the date of initial sale except for the Mini-Blast which has a 1 year warranty. If there are any questions about whether your light is under warranty call our service center at (605) 787-7717.

Factory Refurbishment Program:

In many cases the service center may be able to restore curing lights to factory specified performance. All broken parts will be replaced, and performance aspects tuned to original factory specs. Work is warranted for 90 days, not including the halogen bulb if a halogen unit. All performance testing will use the service center's analytical instruments. Light output strength using customer's light meters cannot be guaranteed. A refurbished light is not a new light and minor blemishes, etc. will not be restored to original appearance. In some cases the service center will not be able to refurbish the light.

Hilux Refurbishment (\$199) *(for older models this may take up to 120 days)*

LED Blast Refurbishment (\$199)

Blast-Lite Refurbishment (\$199)

Mini-Blast Refurbishment (\$149)

** Payment must be made by credit card prior to refurbishment work beginning.*

Service & Parts Sale:

Hilux Service & Parts: Hilux parts are available on a very limited basis only. Parts for discontinued models may not be available at all or may take up to 3 months to obtain. Parts can be fitted at the service center for a \$90 service charge plus the cost of replacement parts. In many cases it may be more cost effective for the customer to take advantage of the Hilux refurbishment program. Some Hilux lights may not be repairable. Service charges, including necessary parts, must be paid in advance by credit card. When a light is received for repair the service center will call the customer with a repair estimate and ask for credit card charge authorization.

The following parts may be available:

1	950-140-1N	Hilux 601 Handpiece	\$229.00
2	950-140-480	Hilux 250 handpiece plastic (new)	\$45.00
3	950-140-6N	Hilux 200 handpiece complete (old)	\$130.00
4	950-140-7N	Hilux 250 handpiece complete (new)	\$149.00
5	950-480-140	Hilux 200 handpiece plastic (old)	\$45.00
6	950-480-200	Hilux 200 transformer plastic	\$71.50
7	950-480-250	Hilux 250 transformer plastic	\$71.50
8	950-480-539-2	Hilux 601 Nose Cone complete (new)	\$85.00
9	950-480-910	Hilux 601 Handpiece plastic	\$44.50
10	950-538	Filter assembly	\$54.00
11	950-539	Nose cone (old) (complete)	\$85.00
12	950-539-2	NCF6- Nose Cone with filter	\$85.00
13	950-539-480	Nose Cone plastic cover only (200 & 250)	\$31.00
14	950-950-150	Hilux power cord	\$19.00
15	980-090-945	Hilux 200 bottom complete (new)	\$139.00
16	950-480-200	Hilux 250 transformer plastic (new) (top & bottom)	\$139.00
17	980-480-250	Hilux 601 transformer plastic (new) (top & bottom)	\$139.00
18	980-090-120	Hilux 601 Transformer box - complete	\$347.50
19	950-090-120	Hilux 250 Transformer box - complete	\$212.50
20	950-090	Hilux 200 Transformer box - complete	\$212.50
21		Hilux power switch	\$20.00

Parts are guaranteed to be new and in good condition. The service center cannot guarantee that a replacement part will restore the customer's Hilux light to proper working condition. All parts sales are final, no returns are allowed.

Blast Service & Parts (for LED Blast, Blast Lite & Mini-Blast): It is generally recommended that all parts be replaced at the factory service center. To obtain factory service return the light to the service center along with a description of the problem and contact information including phone number and/or e-mail address. There is a \$60 service charge, \$30 for batteries, plus the cost of any repair parts. Service charges, including necessary parts, must be paid in advance by credit card. When a light is sent in for repair the service center will contact the customer with a repair estimate and to get a credit card charge authorization.

Available parts include:

<u>Blast Lite</u>		
LB005-BT	Blast Lite Battery in case	\$59.00
LB005-PC	Blast Lite PC Board	\$57.00
LB005-UC	Blast Lite upper case	\$42.99
LB005-LD	Blast Lite LED	\$129.00
LB005-PK	Blast Lite packaging	\$24.99
<u>Mini-Blast</u>		
LB006-BT	Mini-Blast Battery in case	\$59.00
LB006-PC	Mini-Blast PC Board	\$59.99
LB006-UC	Mini-Blast upper case	\$42.99
LB006-LD	Mini-Blast LED	\$109.00
LB006-PK	Mini-Blast packaging	\$24.99
<u>Common to Blast Lite & Mini-Blast</u>		
LBA01-01	Shield for wand lights	\$10.00
LBT01-08	8mm Tip for wand lights	\$99.00
LBWC-1	Wall charger	\$39.99
LB-CB1	Charging Base	\$49.99
LB-CBPC1	Charger PC Board	\$34.99
<u>LED Blast</u>		
LB001-S01	LED Blast battery set	\$49.99
LB001-WC	LED Blast wall charger	\$24.99
LB001-22V	LED Blast 22v wall charger	\$69.99
LB001-HP	LED Blast handpiece plastic	\$24.99
LB001-BP	LED Blast Base plastic	\$29.99
LB001-LA	LED Blast LED assembly	\$139.99
LB001-LD	LED Blast LED	\$129.99
LB001-LR	LED Blast reflector	\$12.99
LB001-HS	LED Blast Heat sink	\$34.99
LB001-PC	LED Blast PC Board	\$99.99
LB001-BPC	LED Blast Charger PC board	\$24.99
LB001-PK	LED Blast packaging	\$24.99
LB001-S01	LED Blast shield	\$10.00

Notes:

1. Light output measurements are made using the service center's equipment. An end user's light meter may or may not read comparably. The service center is not responsible for end user light meters.

2. Hilux halogen light performance is guaranteed only when using halogen bulbs sourced from First Medica. Halogen bulbs are not covered by warranties. The life of halogen bulbs is determined by hours of use and environmental conditions such as humidity and temperature. Do not touch the inner bulb or the inner reflective surface with bare fingers. Oils and moisture will seriously shorten bulb life.

3. Do not spray with or immerse lights in any liquid. This will void all warranties.

4. There are no user serviceable parts inside the LED lights. Opening the Blast Lite or Mini-Blast will void the warranty.

5. Light guides are made of glass and are fragile. Breakage of light guides is not covered by any warranty.